I'm not a robot

Updated: October 9, 2025TL;DR:Discord recently discovered an incident where an unauthorized party compromised one of our third-party vendors.This was not a breach of Discord, but rather a breach of a third party service provider, 5CA, that we used to support our customer service efforts.This incident impacted a limited number of users who had communicated with our Customer Support or Trust & Safety teams. Of the accounts impacted globally, we have identified approximately 70,000 users that may have had government-ID photos exposed, which our vendor used to review age-related appeals. No messages or activities were accessed beyond what users may have discussed with Customer Support or Trust & Safety agents. We immediately revoked the customer support provider's access to our ticketing system and continue to investigate this matter.We're working closely with law enforcement to investigate this matter.At Discord, protecting the privacy and security of our users is a top priority. That's why it's important to us that we're transparent with them about events that impact their personal information.Recently, we discovered an incident where an unauthorized party compromised one of Discord's third-party customer service providers. The unauthorized party gained access to information from a limited number of users who had contacted Discord through our Customer Support and/or Trust & Safety teams.As soon as we became aware of this attack, we took immediate steps to address the situation. This included revoking the customer support provider's access to our ticketing system, launching an internal investigation, engaging a leading computer forensics firm to support our investigation and remediation efforts, and engaging law enforcement.We are in the process of contacting impacted users. If you were impacted, you will receive an email from noreply@discord.com. We will not contact you about this incident via phone - official Discord communications channels are limited to emails from noreply@discord.com.What happened?An unauthorized party targeted our third-party customer support services to access user data, with a view to extort a financial ransom from Discord.What data was involved?The data that may have been impacted was related to our customer service system. This may include:Name, Discord username, email and other contact details if provided to Discord customer supportLimited billing information such as payment type, the last four digits of your credit card, and purchase history if associated with your accountIP addressesMessages with our customer service agents Limited corporate data (training materials, internal presentations)The unauthorized party also gained access to a small number of government-ID images. If your ID may have been accessed, that will be specified in the email you receive.What data was not involved?Full credit card numbers or CCV codesMessages or activity on Discord beyond what users may have discussed with customer supportPasswords or authentication dataWhat are we doing about this? Discord has and will continue to take all appropriate steps in response to this situation. As standard, we will continue to frequently audit our third-party systems to ensure they meet our security and privacy standards. In addition, we have:Notified relevant data protection authorities. Proactively engaged with law enforcement to investigate this attack. Reviewed our threat detection systems and security controls for third-party support providers.Taking next stepsLooking ahead, we recommend impacted users stay alert when receiving messages or other communication that may seem suspicious. We have service agents on hand to answer questions and provide additional support.We take our responsibility to protect your personal data seriously and understand the inconvenience and concern this may cause. Learn how CoolGames leveraged Discord's social features and payment system to cultivate an active user base and increase the success of Farm Merge Valley.Read the Case Study"Discord is the most exciting new games channel by a wide margin. It's already where the most engaged players are spending their time, so the ability to allow them to play our games directly is groundbreaking."Chris Benjaminsen,Founder of FRVRRead the Case Study"With Discord implementing more discovery and engagement features, we believe that more users will start playing games on the platform. The potential is immense, and we are excited to be part of this journey."Tabish Ahmed,CEO at PlayroomRead the Case Study"Activities are a brilliant way to meet your audience where they are already congregating - on Discord. Their API simplifies the process of connecting with groups of players and utilizes established web standards to facilitate the building of rich and immersive experiences."Al Harding,CTO at MojiworksRead the Case Study"Collaboration is at the core of creativity. By building Midjourney's community on Discord, people take inspiration from the ideas of others and expand their imagination beyond what would be possible if creating on their own."Caleb Kruse,Chief of Staff at MidjourneyRead the Case Study"Discord has become essential in our scaled community development. We've been able to easily plug into, and empower, another thriving ecosystem of creators, and supercharge the Picsart experience in a new way."Anthony Yacoub,Business Development Lead at PicsartRead the Case StudyInspirational brands CHANI, known for astrological insights, and Motivation, popular for motivational quotes, ported their cross-platform apps onto Discord in order to encourage connection, reach a broader audience, and establish thriving communities of their own.Read the Case StudyLearn how Stability.ai leveraged Discord's real-time feedback to improve their StableDreamer AI app user experience, increase engagement, and identify emerging trends.Read the Case Study At Discord, we believe users should feel comfortable expressing themselves. That's why we allow our adult users (18+) to post and share sexual content, so long as it aligns with our policies. We also understand that not everyone wants to see this type of content, and that this content isn't appropriate for our younger users. In order to maintain a safe environment for all, we have limitations on where sexually explicit content can be posted on Discord and how it can be accessed.[Sensitive language content warning]Discord defines sexually explicit content as any content that presents genitalia, female nipples, the anus, or sexual activity without censoring or obscuring it. Sexually suggestive content is any content that may evoke sexual arousal without being overt in description or depiction of genitalia, female nipples, the anus, or sexual activity.The following types of content will be considered "sexually explicit content" and may only be shared in "age-restricted" spaces:Tests that openly or clearly describes partial or full adult nudity, such as sexually graphic text as part of a fanfiction story or sexually stimulating roleplay exchangeMedia that openly or clearly depicts partial or full adult nudity, such as a photo or a video of individuals engaged in a sex actDrawn or AI-generated text or imagery that includes graphic sexual contentSexually suggestive content that is clearly and only being shared for the explicit purpose of sexual satisfactionWhile we may make exceptions for educational or newsworthy content, in general, all sexually explicit content on Discord is considered age-restricted and should only be posted or accessed by users who are 18 years of age or older. Sexually explicit content should not be posted in general open access areas within Discord:For servers, this includes any sections of a server's profile where content can be posted and seen outside of the server, such as the server name, server invite link, server invite background, and server icon. This also includes content hosted within a server that can be posted elsewhere on the platform, such as stickers and emojis. For user and bot accounts, these surfaces include all sections of the User Profile, such as the username, display name, avatar, banner, and About Me sections. Users may not post sexual content in any sections of their account's server profiles unless the server profile is associated with a server that is entirely age-gated.Servers can host sexually explicit content within their server as long as it does not violate our policies, the server owner and moderators are all over the age of 18 and any channel where sexually explicit content is hosted is marked with an age-restricted label. You can learn how to apply an age-restricted label to your server channels here. Please note that we may also place an age-gate on an entire server if it appears that that server is primarily being used to host sexual content.Finally, although we want to provide adult users with the freedom to express their sexuality and engage with sexual content at their own choice and risk, sexual content that is likely to lead to serious bodily harm or death is disallowed even if consensually shared and consumed. In addition, Discord has a zero-tolerance policy towards those who engage in sexual grooming, extortion (sometimes referred to as "sextortion"), or the sexual exploitation of children or teens under the age of 18. Learn more about our Teen and Child Safety Policies.For example, you may not post, share, or engage in:Posting content that encourages sexual behavior that could lead to serious injury or deathDon't post sexually explicit content in the sections of your user profileDon't post or share sexual content that could encourage other people to physically harm themselves or someone elseDon't send sexual content directly to others unless you're sure they want to see or receive itIf you're posting sexual content in a server, make sure you're posting it in an age-gated channelIf you own a server and want to allow sexual contentMake sure your moderators are the age of 18+ Put age-restricted labels on channels where members can post this contentDon't post sexual content on server surfaces that could be seen by non-server members, such as the server name, icon, invite link, invite background, stickers, or emojisReporting safety violations is critically important to keeping you and the broader Discord community safe. All Discord users can report policy violations in the app by following the instructions here. For more information on this policy, please reference our Community Guidelines #9. Welcome! Discord enables you to build meaningful connections around the joy of playing games through voice, video and text features. We're happy you're here. These terms set forth our legal obligations to each other. They apply to your use of our services.IMPORTANT NOTE: The section titled "Settling Disputes Between You and Discord" contains an arbitration clause and class-action waiver that applies to all U.S. or Canada-based Discord users. Please read this section carefully as it may significantly affect your legal rights, including your right to file a lawsuit in court.When we say "Discord," "we," "us," and "our" we mean Discord Inc., its subsidiaries, and its related companies.When we say "services" in these terms, we mean Discord's services, apps, websites, and other products.When we say "you" or "your," we mean you. If you're accessing our services on behalf of a legal entity (like your employer), you agree that you have the authority to bind that entity to these terms, and "you" and "your" will refer to that entity. We also have a Privacy Policy, Community Guidelines, and other policies (as listed here or as otherwise made available to you) that apply to your use of our services and are incorporated into these terms. You should read these policies—we've worked hard to make them simple and clear, and they contain important information about your use of our services. If you use our APIs, SDKs, or other developer services or software, Discord's Developer Terms of Service and Developer Policy apply to that use. Discord's Paid Services Terms apply to any purchase you make through Discord, and Discord's Monetization Terms apply to any sales you make through Discord. By using Discord's services, you agree to these terms.Together, these rules make Discord possible, and they matter to us. If you believe others aren't following them, please let us know by reporting it to us.We're Discord! Discord Inc. is located at 444 De Haro Street #200, San Francisco, CA 94107, USA. Discord Netherlands B.V. is located at Schiphol Boulevard 195, 1118 BG Schiphol, NetherlandsBy accessing our services, you confirm that you're at least 13 years old and meet the minimum age required by the laws in your country. Our services are not designed for and directed towards users under the age of 13. We may take additional steps, including the use of third-party services, to determine whether you are old enough to create a Discord account or access certain features or spaces. By creating a Discord account or using our services, you accept and agree to be bound by these terms and represent that you have either reached the age of "majority" where you live or your parent or legal guardian agrees to be bound by these terms on your behalf. If you do not know whether you have reached the age of majority where you live, or do not understand this section, please ask your parent or legal guardian for help and ask them to read these terms with you. We maintain a list of minimum ages around the world as a resource for you, but we aren't able to guarantee that it is always accurate. If you are a parent or legal guardian, and you allow your child (who must meet the minimum age for your country) to use the services, then you and the minor child accept and agree to be bound by these terms and are responsible for all use of the Discord account or services, including your child's activity on the services and purchases made by them, whether the minor's account is now open or created later.Discord provides services that help you connect with other Discord users and communities. Discord users communicate primarily via "servers," which are digital spaces made up of different types of channels. Text channels allow users to interact via text-based messages, as well as images, GIFs, emoji, and other uploadable media. Voice channels allow users to communicate by voice and/or streaming video. Users can also communicate one-to-one using direct messages, or communicate with a limited number of users via group direct messages. We're always evolving our services, and we may create other types of spaces in the future!Users create servers, and users choose which servers to join and who their "friends" are. All users must follow our Community Guidelines and other policies, but in servers, the server owners and admins control the server permissions and additional rules, including establishing membership requirements and creating custom roles and what those roles can do within the server. Server owners and admins also control whether to make their server available in Server Discovery, whether to publish their server invite link on public websites, whether to enable community growth and safety features, and whether to add bots or other apps. These permissions, like the size of a server, may change over time.Discord is designed to make communicating with the people you want to speak to as easy as possible. Posts appear in text channels in the order in which they're made. Voice and video communication happens in real time. We may build features that help you create content, communicate with others, discover or access content or third-party services, or join conversations more easily, or may highlight content and activity available to you on Discord that might be of interest. This may include the ability for you, or other users, to connect a Discord account and communicate on and off Discord through third-party services (like in-game features). Our services may also include certain features and content that are provided or sponsored by others or that you can purchase from us or others (additional terms may apply). Learn more below about the content and software that may be in our services.Discord is designed to integrate with your device to make it easy to share what you're up to. When Discord is running, we may identify active games and other applications on your device to allow you to quickly call a friend while in a game, stream what you're doing on your device, share your status (including what game you're playing or what song you're listening to if you link a music account), and more. Sharing gameplay and other activity status is fundamental to the Discord experience. You can change your Settings at any time, and you're in control of whether or not you connect other accounts to Discord.Discord's services may be personalized to each user based on a variety of factors, including their activity, preferences they identified in their Settings, and servers they belong to, so that you can see content and communities that may be of interest to you (such as features or activity on Discord, promotions from us, and sponsored content). You can control whether and to what extent Discord personalizes your experience in your Settings.Discord also takes user safety seriously. We provide features and services that are designed to keep users safe. Certain features and settings may have different defaults depending on your age or where you live, and some may not be optional at all. We also provide tools and resources like Family Center and our Guardian's Guide to help parents and guardians better understand how Discord works, how their teens may use Discord, and how they can develop collaborative approaches to build positive online behaviors. We also provide features to help make Discord more accessible as described here.We're actively developing new features and products to improve Discord. As part of these efforts, we may add or remove features, start offering new services, or stop offering some services entirely (or just in some places or for some users) if they no longer make sense from a business perspective or create risk for Discord, our users, or other third parties. While we try to avoid disruptions, we cannot guarantee that there will not be an outage or change to the services, and your content may not be retrievable due to such outages or changes. We are not liable for any such outages or service changes.To access the services on an ongoing basis, you will need to create a Discord account. You can provide a username and password, and a way of contacting you (such as an email address and/or phone number). You'll also need to provide your birthday. In some cases, you may be required to verify your account or provide additional information.You are responsible for the security of your account, and you agree to notify us immediately if you believe your account has been compromised. If you use a password, it must be strong, and we (strongly) recommend that you use that password only for your Discord account and that you enable two-factor authentication.You must always provide accurate information to Discord and maintain the accuracy of the information associated with your account. We may assume that any communications we've received from your account or the associated contact information have been made by you, and that any purchases made using your account were made by you. If you get locked out of your account, we'll need to contact you at the email or phone number associated with your account. If your account is compromised or you no longer have access to your email account or phone number, we may not be able to restore your access to your account or the servers you've created.You agree not to license, sell, lend, or transfer your account, Discord username, vanity URL, or other unique identifier without our prior written approval. We also reserve the right to delete, change, or reclaim your username, URL, or other identifier.When we say "your content" in these terms, we mean all the things you add (upload, post, share, stream, etc.) to our services. This includes text, links, GIFs, emoji, photos, videos, documents, or other media. If we come across content that we believe isn't permitted by our terms, we may take it down. Other people's content isn't our content. If you have an obligation to add content to the services, you are responsible for ensuring that you have the right to do so, and you have the right to grant the licenses in this section of these terms.We take no responsibility for any of your content, and we are not responsible for others' use of your content. Our services allow users to add content in a number of different ways, including via direct messages, posting in small and large servers. Some of these servers may be larger spaces, and if you share content within them, that content may be more likely to be accessed by a lot of people. For example, some servers are available in the Server Discovery section of the app and do not require an invite link to join. Other server owners may publish their server invite link on public websites. Anyone can access these spaces. You should be aware that these permissions are set by server owners or admins, and they may change over time. Please understand where you are posting on Discord, familiarize yourself with the relevant server permissions when joining and posting in a certain space, and choose the right space, features, and settings for you and your content.Your content is yours, but you give us a license (which is a form of permission) to it when you use Discord. Your content may be protected by certain intellectual property rights. We don't own those. But by using our services, you grant us a license to use, reproduce, distribute, create derivative works of, display, and perform your content. The rights you grant in this license are for the limited purpose of providing, developing, and improving our services as permitted by applicable laws. This license is worldwide, non-exclusive (which means you can still license content to others), royalty-free (which means there are no fees for this license), sublicensable, and transferable. Learn more about how we use your content in our Privacy Policy.We reserve the right to block, remove, and/or permanently delete your content if we determine it is in breach of these terms, our Community Guidelines, our other policies, or any applicable law or regulation, or if it creates risk for Discord or negatively impacts the experience or interests of other Discord users. We don't commit to you that we will continue to make it available. You agree that we may disclose your content to third parties outside of the services when we believe we're required to do so by law or regulation or that doing so is necessary to prevent harm to a person or to protect Discord's rights and property.We welcome feedback on our services. By sending us feedback, you grant us a non-exclusive, perpetual, irrevocable, transferable license to use the feedback and ideas generated from the feedback without any restrictions, attribution, or compensation to you.Discord's contentOur services include content that belongs to us, such as the design of our apps and websites, our art and images, and content written by us. You may use our software as outlined in these terms. You may only use our trademarks (or other brand indicia) and copyrights as permitted in our Brand Guidelines or with our prior written permission. We retain all intellectual property rights in our content.Other contentOther people's content. You agree that we might also provide you with access to other people's content. We work hard to try to make Discord a safe, positive, and inclusive place, but content always present us with not use this content without that person's consent, or as allowed by law. Other people's content is theirs and doesn't necessarily reflect Discord's own views. Discord doesn't endorse or verify the accuracy or reliability of content shared by Discord users. We work hard to try to make Discord a safe, positive, and inclusive place, but content always present us with prevent you from encountering content that you may find objectionable or offensive. You agree we will not be liable for any harm caused by that content. You may report content that violates any of our policies. We have the right, but not the obligation, to review such reports and block or remove content at our discretion.Third-party features and content. Our services may also contain links to or allow you to access third-party websites, features, apps, or other content. This may include sponsored content (like Quests or other sponsored formats). We are not responsible for the content or services available from these third parties.License to our software. Some of our services allow you to access our own products, features, or services developed by third parties ("third-party services"). For example, third parties can build apps for content moderation or interactive games that server administrators can add to their servers on Discord, or that incorporate certain Discord-powered features or functions (such as messaging capabilities) into their services (such as games played off Discord). It's your choice whether to use these third-party services and whether to participate in Discord servers or other spaces that incorporate them. You should review any terms and policies provided by the third parties before doing so as they govern your use of their services. While these third parties do need to follow all policies that apply to them (which may include these Terms, our Community Guidelines, Developer Terms of Service, and Developer Policy), Discord is not responsible for any third-party services. The third parties control the operation, functionality, and availability of their services, including whether to make them available in our discovery surfaces. Discord does not warrant or endorse, and will not have any liability for, any third-party services. You may report third-party apps (including bots and Activities) that you think violate any of our applicable policies through this form or reporting options we make available via our services. We have the right, but not the obligation, to review such reports and take enforcement actions at our discretion.We respect the intellectual property of others and expect our users to do the same. See our Copyright & IP Policy for information on how to file a copyright complaint.We won't charge you a fee to use the basic functionality of our services, but you may be able to pay for additional features and products. Discord's Paid Services Terms also apply to any purchase you make using Discord's supported purchase flows, and you may also be asked to agree to separate terms such as our Monetization Terms before purchasing or selling new offerings through Discord.When using our services, you must comply with these terms and all applicable laws, rules, and regulations, and you must only use the services for authorized and acceptable purposes. You must also adhere to our Community Guidelines and other policies, which contain more detailed rules about your content and behavior when using Discord and how we enforce them on Discord.Fundamentally, do not, try to do, or encourage or help others to do any of the following:Don't use the services to do harm to yourself or others. Among other things, this includes trying to gain access to another user's account or any non-public portions of the services; infringing anyone else's intellectual property rights or any other proprietary rights; uploading viruses or malicious code; bullying, spamming, auto-messaging, or auto-dialing people through our services; and using our services to plan or cause real-world harm to someone else.Don't use the services to do harm to Discord. Among other things, this includes trying to gain access to Discord, intentionally overburdening, or attacking our systems; scraping our services without our written consent, including by using any robot, spider, crawler, scraper, or other automatic device, process, or software; selling, licensing, or otherwise commercializing content or data obtained from our services; transmitting viruses or other malicious code to our systems; and circumventing or disabling any of the technical features or security mechanisms.Don't use the services to do anything else that's illegal. This includes using the services to plan or commit any crime or do anything else that is illegal.We encourage you to report content or conduct that you believe violates these restrictions. You can learn more about our approach to safety and content moderation in our Safety Center. If you or someone else is in immediate danger, please contact your local law enforcement agency. Please note that you cannot contact law enforcement or other emergency services via our services.You're free to stop using Discord's services at any time and for any reason. To terminate this agreement, you may delete your Discord account through the Settings page in the Discord app (the gear icon next to your username) and discontinue use of the services. Certain provisions of these terms will survive termination as outlined below in the "Survival" section.Disabling your account limits the processing of your personal information as described in our Privacy Policy. For example, third parties can no longer terminate your account and/or your access to some or all of our services with or without notice, at our discretion for any reason, or for the following reasons:You breach, or you encourage or help others to breach, these terms (including, our Community Guidelines, our other policies, or additional terms that apply to specific services).We're required to do so to comply with a legal requirement or court order.We reasonably believe termination is necessary to prevent harm to us, us, other users, or third parties.Your account has been inactive for more than two years.Continuing to allow your account to be active, giving you access to some or all services, or hosting your content creates risk for Discord, other users, or third parties.However, we will give you advance notice if reasonable to do so or required by applicable law.We value transparency and work hard to give you context for the decisions we make. You can appeal any enforcement action we take under these terms or other policies, including terminations, suspensions, or content removals through this form or available in-app options. If you reside in the European Union, your appeal must be submitted within six months of the day the relevant decision has been notified to you.You will indemnify and hold Discord and its officers, directors, employees and agents harmless from and against any claims, liabilities, damages, and costs (including reasonable legal and accounting fees) related to (a) your access to or use of our services or third-party services, (b) your content, (c) your violation of these terms, or (d) your negligence or willful misconduct. We work hard to offer great services, but we can't guarantee any minimum levels of quality of services (which may also depend on factors beyond our control, such as the quality of your internet access and equipment). TO THE FULLEST EXTENT PERMITTED BY LAW, DISCORD, ITS AFFILIATES, AND THEIR RESPECTIVE SUPPLIERS MAKE NO WARRANTIES, EITHER EXPRESS OR IMPLIED, ABOUT THE SERVICES. THE SERVICES ARE PROVIDED "AS IS." WE ALSO DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUIET ENJOYMENT, AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE. THE LAWS OF CERTAIN JURISDICTIONS OR STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, WE LIMIT THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE FULL EXTENT PERMISSIBLE UNDER THOSE LAWS.You are responsible for any mobile charges that you may incur for using our services. This includes data charges and charges for messaging, such as SMS, MMS, or other messaging protocols or technologies. If you are not sure what you may be charged, you should ask your mobile service provider before using our services.WE DON'T EXCLUDE OR LIMIT OUR LIABILITY TO YOU WHERE IT WOULD BE ILLEGAL TO DO SO. IN JURISDICTIONS WHERE THE BELOW TYPES OF EXCLUSIONS AREN'T ALLOWED, WE'RE RESPONSIBLE TO YOU ONLY FOR LOSSES AND DAMAGES THAT ARE A REASONABLY FORESEEABLE RESULT OF OUR FAILURE TO USE REASONABLE CARE AND SKILL OR OUR MATERIAL BREACH OF OUR CONTRACT WITH YOU. THIS PARAGRAPH DOESN'T AFFECT CONSUMER RIGHTS THAT CAN'T BE WAIVED OR LIMITED BY ANY CONTRACT OR AGREEMENT.THE INFORMATION PRESENTED ON OR THROUGH THE SERVICES IS MADE AVAILABLE SOLELY FOR INFORMATIONAL PURPOSES. WE DO NOT CONFIRM THE ACCURACY, COMPLETENESS, OR USEFULNESS OF THE INFORMATION. ANY RELIANCE YOU PLACE ON SUCH INFORMATION IS SOLELY AT YOUR OWN RISK.IN JURISDICTIONS WHERE EXCLUSIONS OR LIMITATIONS OF LIABILITY ARE ALLOWED, NEITHER DISCORD, ITS AFFILIATES, NOR OUR SUPPLIERS INVOLVED IN CREATING, PRODUCING, OR DELIVERING THE SERVICES WILL BE LIABLE, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOST PROFITS, LOST REVENUES, LOST SAVINGS, LOST BUSINESS OPPORTUNITY, LOSS OF DATA OR GOODWILL, SERVICE INTERRUPTION, COMPUTER DAMAGE OR SYSTEM FAILURE, OR THE COST OF SUBSTITUTE SERVICES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR FROM THE USE OF OR INABILITY TO USE THE SERVICES, WHETHER BASED ON WARRANTY, CONTRACT, STATUTE, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT DISCORD OR ITS SUPPLIERS HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE, EVEN IF A LIMITED REMEDY PROVIDED IN THESE TERMS IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.BESIDES THE TYPES OF LIABILITY WE CANNOT LIMIT BY LAW (AS DESCRIBED IN THIS SECTION), DISCORD LIMITS OUR LIABILITY TO YOU TO THE GREATER OF (A) THE AMOUNTS YOU HAVE PAID US IN THE THREE MONTHS BEFORE YOU FIRST ASSERT A CLAIM OR (B) $100 USD (OR THE EQUIVALENT IN YOUR LOCAL CURRENCY).DISCORD ISN'T LIABLE FOR THE CONDUCT OR CONTENT, WHETHER ONLINE OR OFFLINE, OF ANY USER OF OUR SERVICES.THE EXCLUSIONS AND LIMITATIONS OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN DISCORD AND YOU. THE LIMITATION OF LIABILITY DESCRIBED ABOVE SHALL APPLY FULLY TO RESIDENTS OF NEW JERSEY.PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE OR PARTICIPATE IN A LAWSUIT IN COURT AND LIMITING YOUR RIGHTS TO RESOLVE YOUR DISPUTE AS PART OF A CLASS OR REPRESENTATIVE ACTION.This section applies to any and all disputes between you and Discord. "Disputes" means all disagreements between us including but not limited to claims arising out of or relating to any aspect of the relationship between us, those based in contract, tort, statute, fraud, misrepresentation or any other legal theory (each a "Dispute" and collectively "Disputes").Informal Dispute Resolution. Most Disputes can be resolved informally. If you have an issue with the services or Discord, you agree that you will reach out to us and use good faith efforts to settle the Dispute informally through negotiation before filing any disputes@discordapp.com a written notice ("Written Notice") about your issue, which must include: (1) your name; (2) the email address or phone number associated with your Discord account; (3) a detailed description of the issue; and (4) how you'd like to resolve it. This notice must be provided on an individual basis and you, along with your counsel if you have one, must be available personally for a telephone or videoconference to resolve your claims, unless Discord states in writing that you are not personally required to attend.If the Dispute is not resolved within 60 days after receipt of the Written Notice, you and Discord agree to resolve any remaining Dispute through further informal discussions or one of the formal dispute resolution provisions below.This Informal Dispute Resolution process, including your personal participation in the meet and confer is a prerequisite and condition precedent to commencing any formal dispute resolution proceeding. The Parties further agree that whether a complaining Party has satisfied the requirements of this Informal Dispute Resolution process, including whether a Written Notice was properly submitted or contained all required information, is an issue that can be decided by a court as a prerequisite to arbitration.If you reside in the European Union, you may object to Discord's handling of your complaint to the Out-of-Court Dispute Settlement ("OCDS") mechanism under DSA Article 21. Note that a submission via the OCDS mechanism alone, without submitting a Written Notice to disputes@discordapp.com, will not toll the applicable statutes of limitations or other deadlines.Governing Law, Jurisdiction, Class Action Waiver and Time Limitation.EXCEPT WHERE PROHIBITED BY APPLICABLE LAW:Choice of Law. These terms and all Disputes between you and Discord, whether the arbitration or court (if a Dispute is non-arbitrable under these terms for any other reason), shall be governed by the law of the United States and the laws of California, without regard to conflicts of law provisions—in other words, any federal law or California law, including any conflict of law principle, that would provide for the application of the laws of another jurisdiction other than the United States or California shall not apply.Venue and Jurisdiction. By agreeing to these terms, you and Discord agree that to the extent any Dispute is not arbitrable—including any arbitration-related litigation, such as a motion to compel arbitration, to stay proceedings pending arbitration, or to confirm, modify, vacate, or enter judgment on an arbitration award—the Dispute must be resolved exclusively by a court of competent jurisdiction, federal or state (including small claims court), located in the County of New Castle, Delaware, and no other court. You and Discord consent to the exercise of personal jurisdiction over you by such courts with respect to any such Dispute.If you are a consumer residing in the European Union, this clause and these terms in general do not affect any mandatory consumer rights you may have under your local law, and all Disputes arising in connection with the services and/or these terms shall be submitted to the exclusive jurisdiction of the court of Amsterdam, the Netherlands or, if you are a consumer, to a court in your domicile if in an EU Member State.Class Action Waiver. You agree that any Dispute between you and Discord that for any reason is not subject to the "Agreement to Arbitrate" section below may be pursued by you on an individual basis, and you may not bring a claim as a plaintiff or a class member in a class, collective, or representative action. To the extent a Dispute between you and Discord is subject to arbitration, the provisions set forth in the "Agreement to Arbitrate" apply, including those regarding class arbitration and class claims. No action, regardless of form, arising out of or relating to a Dispute may be brought by either Party more than one (1) year after the cause of action has accrued.IF YOU'RE A U.S. OR CANADIAN RESIDENT YOU ALSO AGREE TO THE FOLLOWING "AGREEMENT TO ARBITRATE" WHICH CONTAINS MANDATORY ARBITRATION PROVISIONS. PLEASE READ THIS SECTION CAREFULLY - IT MAY SIGNIFICANTLY AFFECT YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE A LAWSUIT IN COURT.Agreement to Arbitrate.The "Agreement to Arbitrate" includes all provisions following this heading, through and including the paragraph titled "Changes to this Agreement to Arbitrate. "Only after engaging in the Informal Dispute Resolution process set forth in these Terms, and only after those efforts fail to resolve the Dispute, then either Party may initiate binding arbitration as the sole means to resolve Disputes, subject to the terms of this Agreement to Arbitrate and the applicable arbitration rules.You and Discord (collectively the "Parties") agree that this Agreement to Arbitrate is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act ("FAA"), 9 U.S.C. §§ 1-16.This Agreement to Arbitrate is intended to be interpreted broadly, and it applies to all Disputes between the Parties, including: (1) claims that arose, were asserted, or involve facts occurring before the existence of this Agreement to Arbitrate or any prior agreement; (2) claims that may arise after the termination of this Agreement to Arbitrate. This Agreement to Arbitrate supersedes any prior arbitration agreement between Discord and you.Except as set forth in the paragraph below titled "Exceptions," the arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve: (1) all Disputes; (2) whether a claim is subject to arbitration; and (3) any dispute regarding the payment of administrative or arbitrator fees (including the timing of such payments and remedies for nonpayment). The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator has the right to impose sanctions in accordance with the arbitration provider rules and procedures for any frivolous claims or submissions the arbitrator determines have not been filed in good faith, as well as for a Party's failure to comply with this Agreement to Arbitrate or the Informal Dispute Resolution process.ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JURY TRIAL. In some instances, the costs of arbitration could exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. YOU HEREBY ACKNOWLEDGE AND AGREE THAT YOU AND DISCORD ARE EACH WAIVING THE RIGHT TO A TRIAL BY JURY TO THE MAXIMUM EXTENT PERMITTED BY LAW.Arbitration Rules. For residents of the state of California, or Mass Arbitrations involving any residents of the state of California, the arbitration will be administered by JAMS. For residents other than California, and Mass Arbitrations involving no residents of the state of California, the arbitration will be administered by National Arbitration and Mediation ("NAM") and resolved before a single arbitrator. For residents of all states other than California if, and only if, NAM is not available to arbitrate, the alternative arbitration shall be ADR Services, Inc. ("ADR Services") (.Except as modified by this Agreement to Arbitrate, NAM will administer any arbitration in accordance with the NAM "Comprehensive Dispute Resolution Rules and Procedures," "Fees For Disputes When One of the Parties is a Consumer," and the "Mass Filing Supplemental Dispute Resolution Rules and Procedures" in effect at the time any demand for arbitration is filed with NAM, excluding any rules or procedures permitting class or representative actions. The applicable NAM rules and procedures are available at www.namadr.com or by emailing National Arbitration and Mediation's Commercial Department at commercial@namadr.com.Except as modified by this Agreement to Arbitrate, ADR Services will administer any arbitration in accordance with the ADR Services Arbitration Rules and General Fee Schedule in effect at the time any demand for arbitration is filed with ADR Services, including its rules regarding "Mass Arbitrations," and excluding any rules permitting class or representative actions. The applicable ADR Services rules and procedures are available at www.adrservices.com.If the amount in controversy does not exceed $10,000, and you do not seek injunctive or declaratory relief, then the arbitration will be conducted solely on the basis of documents you and Discord submit to the arbitrator, unless the arbitrator determines that a hearing is necessary or applicable law requires otherwise. If the amount in controversy exceeds $10,000 or seeks declaratory or injunctive relief, either Party may request (or the arbitrator may determine) to hold a hearing, which may be in-person, via videoconference, or via telephone conference. You and Discord agree that dispositive motions will be allowed in the arbitration.Arbitration Costs. ADR Services and NAM set forth fees for their services, which are available from each provider. If Discord is the Party initiating an arbitration against you, Discord will pay all costs associated with the arbitration, including the entire filing fee. If you initiate an arbitration against Discord, costs will be determined in accordance with the Rules for the applicable arbitration provider, to the extent allowed by law. In all arbitrations, unless otherwise required by law or the arbitration provider's rules, you are responsible for all other additional arbitration costs incurred, including attorney's fees and expert witness costs.The Parties agree that the arbitration provider has discretion to modify the amount or timing of any administrative or arbitration fees due under the applicable rules where it deems appropriate, provided that such modification does not increase the costs to you, and you waive any objection to such fee modification. The Parties also agree that a good-faith challenge by either Party to the fees imposed by an arbitration provider does not constitute a default, waiver, or breach of this Section while such challenge remains pending before the arbitration provider, the arbitrator, and/or a court of competent jurisdiction and all due dates for those fees shall be tolled during the pendency of such challenge.Offer of Judgment. At least 14 days before the date set for an arbitration hearing, any Party may serve an offer in writing upon the other Party to allow judgment on specified terms. If the offer made by the offering Party is not accepted by the other Party, and the other Party fails to obtain a more favorable award, the other Party will not recover its post-offer costs and will pay the offering Party's costs from the time of the offer.Attorneys' Fees. The decision of the arbitrator will be in writing and binding on you and Discord, and judgment to enforce the decision may be entered by any court of competent jurisdiction.Except as explicitly set forth in this Agreement to Arbitrate, the arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve all Disputes arising out of or relating to the interpretation, applicability, enforceability or formation of these terms, including any claim that all or any part of these terms is void or voidable, whether a claim is subject to arbitration, and any dispute regarding the payment of administrative provider or arbitrator fees (including the timing of such payments and remedies for nonpayment). The arbitrator must follow these terms and can award the same damages and relief as a court. The arbitrator has the right to impose sanctions in accordance with the arbitration provider's rules and procedures for any frivolous claims, improper claims, or submissions the arbitrator determines have not been filed in good faith, as well as for a Party's failure to comply with this Agreement to Arbitrate or the Informal Dispute Resolution process.Arbitration Location. Except as provided below in the "Mass Filings" section, if you are a resident of the United States and initiate arbitration, unless arbitration will take place in the County where you reside, or if no arbitrator is available in that County, then at the closest arbitration location available in the state. If Discord initiates arbitration, and, for residents in Canada, arbitration shall be initiated in the County of New Castle, Delaware, United States of America, unless you and Discord otherwise agree or unless the designated arbitrator determines, based on a written objection, that such venue would be unreasonably burdensome to any Party, in which case the arbitrator shall have the discretion to select another venue despite either Party's initial selection. For any arbitration conducted, the Parties agree to submit to the personal jurisdiction of any federal or state court in New Castle County, Delaware, in order to compel arbitration, to stay proceedings pending arbitration, or to confirm, modify, vacate or enter judgment on the award entered by the arbitrator; and in connection with any such proceeding, the Parties hereby waive any and all jurisdictional and venue defenses otherwise available. The Parties agree that arbitration may take place exclusively by video, where such arrangements are acceptable to the appointed arbitrator.Mass Filings. If 25 or more similar demands for arbitration are filed against Discord, relying on the same or similar counsel, they shall be administered by NAM in accordance with its Mass Filing Supplemental Dispute Resolution Rules and Procedures or authorizing class arbitration of any kind. If your demand for arbitration is included in the Mass Filing, any statute of limitation applicable to your claims will remain tolled until your demand for arbitration is decided, withdrawn, or is settled.For arbitrations before NAM, the results of the first completely adjudicated batch of demands will be given to a NAM mediator selected from a group of 5 mediators proposed by NAM, with Discord and the remaining claimants' counsel being able to strike one mediator each and then rank the remaining mediators and the highest collectively ranked mediator being selected. The selected mediator will try to facilitate a resolution of the remaining demands in the Mass Filing. After the results of the first batch are provided to the mediator, Discord, the remaining claimants and their counsel, and the mediator will have 90 days (the "Mediation Period") to agree on a resolution or substantive methodology for resolving the outstanding demands. If the Parties are unable to resolve the outstanding demands during the Mediation Period and either Discord or any remaining claimants decide not to continue, they shall proceed ("Mass Arbitration Opt Out") and have the demand(s) proceed in a court of competent jurisdiction. Notice of the Mass Arbitration Opt Out will be provided in writing within 60 days of the close of the Mediation Period. If neither Discord nor the remaining claimants decide to trigger the Mass Arbitration Opt Out and their counsel agree to a methodology for resolving the remaining demands through further arbitration, the arbitrations will continue with the batching process. Absent notice of a Mass Arbitration Opt Out, the arbitrations will proceed in the order determined by the sequential numbers assigned to them in the Mass Filing.Arbitration Proceedings at ADR Services. Except as set forth in this provision the paragraphs in the "Mass Filings" provision shall not apply to arbitrations proceeding at ADR Services, the Parties agree shall be governed by ADR Services Rules, including ADR Services' rules applicable to "Mass Filings." For Mass Filings at ADR Services, the Parties also agree that after 10% of the total number of cases that are subject to the Mass Filings have been resolved, Discord and the remaining claimants shall participate in a mediation, and at the conclusion of that process, if the Parties are unable to resolve the outstanding demands and cannot agree on a methodology for resolving them through further arbitration, either Discord or any remaining claimants decide to proceed ("Mass Arbitration Opt-Out. You can decline this Agreement to Arbitrate and no other provision of these terms by emailing an opt-out notice to arbitration-opt-out@discord.com within 30 days of September 29, 2025 or when you first register your Discord account, whichever is later; otherwise, you shall be bound to arbitrate Disputes in accordance with the terms of these paragraphs. If you opt out of the Agreement to Arbitrate, Discord also will not be bound by it and there shall be no arbitration agreement existing between you and Discord, whatever you may otherwise provision of these terms. If you opt out of the Agreement to Arbitrate, you may exercise your right to a trial by jury or judge, as permitted by applicable law, but there shall be no change to or effect on any other existing agreement to arbitrate Disputes under a prior version of the Agreement to Arbitrate will not apply to claims not yet filed. If Discord changes this Agreement to Arbitrate after the date you first accepted this agreement (or accepted any subsequent changes to this agreement), you agree that your continued use of the Discord product(s) or services 30 days after such change will be deemed acceptance of those changes. If you do not agree to such change, you may opt out of this Agreement to Arbitrate by emailing an opt-out notice to arbitration-opt-out@discord.com before the 30 day period described have certain rights that, by law, can't be limited by these terms, and we in no way intend to restrict those rights in these terms. The term "including" as used in these terms means "including without limitation."Entire agreement. These terms cover the entire agreement between you and Discord. If other terms additional terms imply to our products or services, the additional terms will control with respect to your use of that product or service to the extent of any conflict with these terms. Additional information about our services is provided for users in Austria here.Bug reporting. We support the responsible reporting of security vulnerabilities. To report a security issue, please visit Control. You agree to comply with all applicable import, export, and re-export control laws and restrictions, including but not limited to those of the European Union and its member states, the U.S. Department of Commerce Export Administration Regulations ("EAR") and economic sanctions maintained by the U.S. Office of Foreign Assets Control ("OFAC"), and the International Traffic in Arms Regulations ("ITAR"), and will not use the services to access or disclose or distribute content that is subject to export controls, unless you have obtained all required government export authorizations. Further, you represent and warrant that you are not on any government list of prohibited or restricted parties, or located in (or a national of) a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a "terrorist-supporting" country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties. You must also comply embargo (including Cuba, Iran, North Korea, Syria, and the Crimea region) unless that use is authorized by the United States and other relevant authorities.Waiver, severability, and assignment. If you fail to follow these terms and we don't immediately act, that doesn't mean we're giving up any of our legal rights (such as acting in the future). If any part of these terms ends up being invalid or unenforceable based on a decision by any court or competent authority, then the rest of these terms will not be affected. You may not assign these terms or any of your rights or obligations associated with our services.Survival. Any part of these terms that by their nature should survive termination of these terms will survive termination of these terms between you and Discord including, but not limited to the following:Our disclaimer and certain data;Any disclaimer of warranties such as those under the "Services 'AS IS'" section;Any applicable limitation of liability such as those under the "Limitation of Liability" section;Any dispute resolution provisions, including the arbitration agreement, such as those under the "Settling disputes between you and Discord" section (Updates to these terms. We may decide to update these terms: (1) to reflect changes to our services or our business, (2) for legal or regulatory reasons, (3) to prevent abuse or of our services, or (4) to better protect or serve users of our services. If these changes materially affect your Discord use or your legal rights, we'll give you reasonable advance notice (unless the updates are urgent). If you continue to use our services after these terms have changed, that means that you agree to the changes. If you don't agree, you must stop using our services.Discord app. If you download the Discord app from the Apple App Store or use our app on an iOS device, the below paragraph applies to you.These terms grant a non-transferable license to use the Discord App on any Apple/Mac product that you might own or control and as permitted by Apple's policies. Apple has no obligation to furnish any maintenance and support services with respect to the Discord app. Apple will have no other warranty obligation whatsoever with respect to the Discord app. Apple is not responsible for addressing any claims by you or any third party relating to the Discord app or your possession and use of it, including, but not limited to: (i) product liability claims; (ii) any claim that the Discord app fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation. Apple is not responsible for the investigation, defense, settlement and discharge of any third-party claim that your possession and use of the Discord app infringe that third party's intellectual property rights. Apple and its subsidiaries are third-party beneficiaries of these terms, and upon acceptance of the terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these terms against you as a third-party beneficiary thereof. You represent and warrant that (i) you are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a terrorist-supporting country; and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties. You must also comply

with any applicable third-party terms of service when using the Discord app.Contacting each otherIf you have any questions about, or wish to contact us in connection with, these terms, please contact us at privacy@discord.com unless otherwise stated in these terms. We may send you electronic communications related to our services. Where required, we'll get your consent before sending you direct marketing, and we'll make it easy for you to opt out.For technical support or other assistance with respect to our services, you can submit a request here. Discord Inc. is located at 444 De Haro Street #200, San Francisco, CA 94107, USA. Discord Netherlands B.V. is located at Schiphol Boulevard 195, 1118 BG Schiphol, Netherlands. Welcome, admins! That's what we call anyone who runs a Discord server—and in no time at all, that can be you.If you're taking your first steps towards building a healthy community on Discord, you've probably got questions. As a future server owner or admin, you get to determine the architecture, community guidelines, and, of course, the actual purpose of your new virtual community. This article will walk you through the first things you need to know about building and running your own server.What is a Discord server? A Discord server is a space where members of a community socialize and share with one another through text posts, voice chats, and video streams. As the server's creator you'll have a lot of power to customize your space using your admin privileges. For starters, you can give some of that power to other members by creating roles that define what members can do, from sending and reading messages to inviting other people to your community, and even to helping out as a co-admin.You'll also create your server's channels: individual spaces where text, voice, and video conversations actually take place!Understanding and Creating ChannelsIf a server is a home where your community gathers, channels are the specific rooms in the house where they hang out for specific reasons. There are three types of channels on Discord:Text Channels - Members send written messages in an ongoing and real-time conversation stream. Text channels are also great for asynchronous conversations and allow users to share files, images, links, embedded media, stickers, and more! Voice Channels - Users have live audio-only or video conversations. Server members can also share their screen and stream content using our Go Live capability.Stage Channels - A channel for organized audio events, where select members can present to others (think of a handful of people live "on stage" while everyone else sits on mute in the "audience").Channels can be broad, multipurpose spaces – like a general chat where people discuss whatever's on their mind — or more specific forums for users to connect on a specific topic (think a "basketball" text channel within a larger "sports" server).It's up to every admin to decide what kinds of channels best meet the needs of their community. Remember: if you want to build a community that sticks around, you want to build a server that offers unique value. You'll want to think: why should people come to my server and not any other? Part of that will come through in the channels you create. A lot of servers have "food" text channels...but if your server has a whole category of channels for cooking, with text channels for sharing #recipes and discussing #restaurants and a voice channel for weekly #bake-alongs, fellow foodies will know they've found a community they can really sink their teeth into.Once you've created a few channels, you may want to organize them into categories. This will help members find their way around your server by grouping similar channels in a single location. You'll customize your server's channels in two menus: Server Settings and Server Dropdown. You can find both by left-clicking your server's name in the top left corner.Community ServersIf you're planning on having more than a few people in your community, you should go into Server Settings and designate it as a Community Server. This will give you access to useful tools for running and growing your server. To name a few:AutoMod - An automated tool that can help protect your Discord server by blocking some undesirable and dangerous content before it's posted.Server Insights - Data to help you understand how your server is growing and being used.Server Discovery - Turning this feature on makes sure your server shows up for people looking for new communities to join.Sometimes, the hardest part is getting started. That's why we created pre-made Server Templates to make building a community even easier. Use them right out of the box or treat them as a starting point: either way, your first server will be on its way to greatness.Once your server has been created - it's time to invite your community! Want to explore all of the amazing features Discord has to offer? Check out our Beginner's Guide to Discord to get started. At Discord, we are committed to creating and maintaining a safe online environment and preventing harm. At Discord, we care deeply about our users' safety and well-being and understand the importance of healthy online communities for mental well-being.We do not allow the coordination or the graphic depiction of self-harm or of suicide. Self-harm is when one intentionally hurts or causes themselves pain, and suicide is the intentional act of ending one's life. Examples of self-harm behaviors include intentionally ending one's life, self-inflicted injury, and engaging in disordered eating patterns.For example, you may not post, share, or engage in:Coordinating an act of self-harmShowing or depicting graphic self-harm imageryUsing Discord to glorify or promote suicide or self-harm is not allowed under any circumstance. We believe in fostering a positive and healthy environment where users can come together to support one another. However, it is important that these discussions do not promote, glorify, or normalize self-harm behaviors. Our goal is to ensure that everyone feels safe and supported.For example, you may not post, share, or engage in:Offering or sharing methods or advice on how to engage in an act of self-harmNormalizing or encouraging self-harming behaviorsDiscouraging individuals from seeking treatment for self-harming behaviorsSharing self-harm material in order to trigger a self-harm response in someone elseDiscord prioritizes the safety and wellbeing of our users. We do not allow any content or behavior that promotes eating disorders or encourages users to engage in behaviors associated with eating disorders. Eating disorder behaviors include but are not limited to excessive fasting, binging-and-purging, etc.For example, you may not post, share, or engage in:Encouraging or promoting eating disorders, such as sharing pro-eating disorder contentSharing strategies, methods, or instructions on how to engage in eating disorder behaviorsIf you are not sure whether a piece of content might violate these policies, don't post itDo not share imagery depicting self-harmDo not encourage, promote, or normalize self-harmDo not discourage others from seeking treatment for self-harming behaviorsReporting safety violations is critically important to keeping you and the broader Discord community safe. All Discord users can report policy violations by following the instructions here. For more information on these policies, please reference our Community Guidelines #11.If you are struggling with thoughts of suicide or if another user is in immediate physical danger of harming themselves, please contact a suicide hotline or law enforcement immediately.988 Lifeline (U.S.):Call: 988, available 24/7 for emotional supportChat: Text Line (U.S.):Text: DISCORD to 741741Chat: Eating Disorder AssociationCall or Text: 1-800-931-2237National Association of Anorexia Nervosa and Associated Disorders Call: 1-888-375-7767 Outside the U.S.: Visit Through Line Care's vetted directory of global helplines for free and confidential support in your country and language.The listed services above are all third-party services with training, systems, and support not affiliated with Discord. Most hotlines have trained staff and volunteers to help and guide callers through any difficulty they are experiencing.For more resources, please refer to our article Mental Health on Discord. Discord was built to solve one problem: how to talk with friends while gaming together. But much like the protagonists of our favorite game stories, all journeys have their humble beginnings...Jason Citron establishes a new studio, Phoenix Guild, to help bring people together around games. Jason soon starts work on the studio's first project, Fates Forever, a MOBA built specifically for mobile. Stanislav Vishnevskiy joins Jason as they continue working together on their upcoming mobile game.Phoenix Guild, now named Hammer & Chisel, launches Fates Forever to critical acclaim. Some of the game's features, such as built-in voice chat, text chat and forums, help lay the groundwork for what's next...Jason & Stan loved playing games but couldn't find a reliable way to talk while playing online. Utilizing what they learned from building Fates Forever, the two release the first version of a new project: a gaming-focused chat app for desktop and mobile called "Discord."Discord launches an in-game overlay for PC, letting players interact with their friends without leaving their game, and adds a friends list to let people talk outside of servers. Discord's official API launches for the first time, eventually powering hundreds of thousands of apps.Discord brings the power to voice call friends directly in DMs and Group DMs, and unleashes one of its most popular features of all time: the ability to upload and use custom emoji in servers. Discord introduces Discord Nitro, letting people support Discord and get some slick perks in return, including the power to use a server's custom emoji anywhere and set an animated avatar.Discord, after long-awaited excitement and hype, releases video chat and screen share features to all users in DMs and Group DMs. Discord's Rich Presence API releases, letting players display what they're doing in-game, directly on Discord.Discord releases Go Live, letting players stream their favorite games to their server friends in just a few clicks. Plus, Server Boosting lets members come together to help unlock extra perks for their community.Discord teams up with PlayStation for account linking support, allowing people on Discord to show off what they're playing on their PlayStation 5 console.Discord introduces voice chat support for PS5 consoles and reveals Activities, a way to play games directly in Discord. Plus, two audio-centric features are released: the Soundboard, letting users play sound clips during voice calls, and the power to send Voice Messages from mobile devices.Discord doubles-down on its mission to be the best place to hang out before, during, and after playing games. Soon after, the App Launcher releases, letting people enjoy their favorite Activities anywhere on Discord.Discord starts powering the in-game text and voice chat of games directly, with two games being the first to support Discord chat: Pax Dei and Omega Strikers.Jason announces his transition from CEO to Board Member and Advisor, and Humam Sakhnini becomes Discord's new CEO. Sakhnini brings deep gaming industry experience from leadership roles at Activision Blizzard and King.We're continuing to make Discord the best, most reliable platform to talk and play for players on PC, mobile, and console. Perhaps some intergalactic domination on the side, who knows?

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